AHB Compute Solutions LLC – 6-Month Limited Warranty Policy

Company Information:

AHB Compute Solutions LLC
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6-Month Limited Warranty Policy

1. Warranty Coverage AHB Compute Solutions LLC provides a 6-month limited warranty covering manufacturer defects and installation-related issues for all products and services purchased directly from us. Warranty coverage begins on the date of installation or product delivery.
2. Manufacturer Defects This warranty covers defects in materials or workmanship that prevent the product from functioning as intended. If a manufacturer defect is confirmed, AHB Compute Solutions LLC will repair or replace the defective component at no cost to the customer.
3. Installation Issues If an installation performed by AHB Compute Solutions LLC results in operational problems, system instability, or improper functionality, we will correct the installation at no additional charge.
4. Exclusions This warranty does not cover damage caused by misuse, unauthorized modifications, accidents, electrical surges, environmental conditions, or repairs performed by third parties. Consumable items such as batteries, cables, and accessories are not covered unless explicitly stated.
5. Warranty Claims Process To submit a warranty claim, contact us at (609) 672-3455 or office.nj@ahb-cs.com. Provide your name, proof of purchase, installation date, and a description of the issue. A technician may request photos, diagnostic information, or an on-site inspection.
6. Resolution Timeline Most warranty claims are resolved within 5–10 business days. Complex issues may require additional time depending on parts' availability and scheduling.
7. Limitation of Liability AHB Compute Solutions LLC is not liable for data loss, business interruption, or consequential damages resulting from product failure or

installation issues. Our liability is limited to repairs or replacement as outlined in this policy.

8. Customer Responsibilities Customers must maintain proper usage conditions, follow recommended care guidelines, and notify us promptly when issues arise. Failure to do so may avoid the warranty.
9. Policy Updates AHB Compute Solutions LLC reserves the right to update or modify this warranty policy at any time. The version provided at the time of purchase will apply to your coverage.